

## CURRENT PRICE GUIDE - Applicable from 1st April 2025

Description		Permanent Client Weekly Fees
1	Ground floor, pleasant, spacious, double-windowed room with contemporary en-suite facilities.	<b>£1,673</b>
2	Ground floor, spacious room with character in the quiet part of the home with contemporary en-suite facilities.	<b>£1,917</b>
3	Ground floor, pleasant room with outlook to front garden and contemporary en-suite facilities.	<b>£1,673</b>
4	Ground floor, pleasant room with outlook to front garden and contemporary en-suite facilities.	<b>£1,673</b>
5	Ground floor, light room with outlook to rear garden and contemporary en-suite facilities.	<b>£1,724</b>
6	Ground floor, light room with outlook to rear garden and contemporary en-suite facilities.	<b>£1,724</b>
7	First floor, light, very large room with pleasant garden outlook and contemporary en-suite shower room.	<b>£2,090</b>
8	First floor, pleasant room with outlook to rear garden and conveniently positioned by shared facilities.	<b>£1,325</b>
9	First floor, pleasant room with outlook to rear garden and conveniently positioned by shared facilities.	<b>£1,325</b>
10	First floor, pleasant room with outlook to rear garden and conveniently positioned by shared facilities.	<b>£1,325</b>
11	First floor, double aspect room with character and contemporary en-suite facilities.	<b>£1,468</b>
12	First floor, large, light room with pleasant outlook through bay window with contemporary en-suite facilities.	<b>£1,724</b>
14	First floor, pleasant room with outlook over front garden and contemporary en-suite facilities.	<b>£1,549</b>
15	First floor, pleasant room with outlook over front garden and contemporary en-suite facilities.	<b>£1,654</b>
16	First floor, very spacious, light, double-aspect room with contemporary en-suite facilities.	<b>£1,917</b>
17	Second floor, spacious, pleasant room with outlook to rear garden and contemporary en-suite facilities.	<b>£1,475</b>
18	Second floor, spacious room with pleasant outlook to front garden and contemporary en-suite facilities.	<b>£1,442</b>
19	Second floor, very spacious room with pleasant outlook to the front garden and contemporary en-suite facilities.	<b>£1,724</b>
20	Second floor room with view to the rear garden and contemporary en-suite facilities.	<b>£1,325</b>
21	Second floor room with view to the rear garden and contemporary en-suite facilities.	<b>£1,310</b>

Please see important Notes on page 2.

### Terms and Conditions

We appreciate that the transition to care can be overwhelming and so are happy to be flexible as to when application forms and other paperwork are completed. However, we are unfortunately unable to accept clients until our Terms & Conditions have been signed in full.

### Short-Term Care Charges & Respite

It can be helpful for new clients to first come into the home on a short-term basis to both give them time to get to know us and settle before they make a long-term commitment. As this involves additional administration costs and changeover days when rooms may be empty, this is subject to a 5% surcharge over our permanent fees. As a small family run business, our rooms are generally occupied, meaning short-term care is only available for up to four weeks - the manager may be able to extend this subject to availability.

### Payment in Advance

Our initial invoice is payable within seven days as we appreciate the transition to care can often happen at short notice. After this period, all fees are payable in advance by standing order.

### Deposit

A four-week deposit is payable by all residents on admission, which is refunded in full once the room is cleared at the end of their residency, subject to any outstanding charges. This does not apply to short-term care, which is for a maximum of 28 days.

### Late-Payment Charges

In view of the impact late payments have on our cash flow and administration workload we charge interest on outstanding balances. **Our current late payment interest rate is 5% over the Bank of England Base Rate.**

### Direct-Dial Telephones

Direct-dial telephones are available in every room for an additional cost of £15 per month including unlimited calls to all non-premium UK landline numbers.

### What Our Charges Include

All rooms are fully furnished although we will be delighted to accommodate any personal furniture or pictures you may care to bring. Our maintenance staff will also be happy to make any alterations to the room's layout to suit your tastes and preferences. Prices are per room, per week, and include all meals, personal care, entertainment, activities, laundry etc.

### Double Occupancy

Certain rooms are available for double occupancy for friends or couples at a 33.3% surcharge.

### Monthly Account for Extras

All residents are offered a complimentary monthly account facility to charge any personal items bought on their behalf to.

**Please also see our Terms & Conditions (available upon request).**

This document is available in large-print format.